

XLam Quality Assurance Policy

The Board and Management of XLam are committed to providing leadership in establishment and maintenance of quality systems in all our workplaces to ensure we consistently manufacture and supply CLT in accordance with relevant international and AS/NZS Standards and third party certifications.

Our single overarching Quality objective is delivery in full, on time, in specification, and within agreed project budgets.

XLam is also committed to the full satisfaction of our customers and end users, and the ongoing improvement of the entire operation of our business.

This will be achieved by:

- Provision of management leadership and commitment and adequate resources to enable continuous improvement.
- Creation of a work environment in which all employees are trained, involved and empowered to 'make a difference'.
- Establishment and maintenance of quality systems certified to recognised international standards wherever possible and will meet statutory and regulatory requirements.
- Utilisation of information and reliable tools, processes and methods to implement and monitor improvement.
- The assurance that suppliers provide products and services conforming to our requirements.
- Anticipation and understanding of, and response to, the changing needs of our internal and external customers.

This shall be achieved by participation in 3rd party audits to verify compliance to the quality framework and relevant standards. All XLam team members are provided opportunity to actively participate and support the maintenance of the overall Quality Assurance Framework.

Shane Robertson

General Manager - XLam

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